Santhosh Kavanadala Sree Hari

Product Designer with experience designing SaaS and Gen Al-powered products

WORK EXPERIENCE

AI/ML Product Designer

Indiana University, Indianapolis, IN, USA

- Lead and iteratively design an **interactive prototype** for a **Gen-AI-powered** health app by translating UX research into **high-fidelity**, accessible designs to increase **user autonomy** and **trust**.
- Engineered prompts for ChatGPT, boosting output accuracy by 90%, thereby enhancing the reliability and effectiveness of the design solution.
- Partnered with researchers to validate designs, collaborated with data scientists to assess technical feasibility, and delivered design concepts to product managers, incorporating feedback.

UI/UX Designer Intern

Glorio Technologies, India

November 2021 - June 2022

August 2022 - Present

- Revamped and redesigned 4 core functionalities of the B2B SaaS web app (inspections software) utilizing the existing design system, resulting in streamlined workflows and improved user productivity.
- Achieved a 25% reduction in task completion time and user errors by conceptualizing 5 new features, rectifying 7+ usability issues, and optimizing 3 task flows based on usability testing.
- Designed UI elements, components, specifications, and guidelines that enhanced consistency and user experience, reducing developer handoff time by 30%.
- Collaborated with **cross-functional teams** to define 2 product **requirements** and established a product design **strategy** based on **stakeholder interviews** and **analyses**.

Technical Support (Business Intelligence)

NTT Data, India

November 2020 - April 2021

PROJECT EXPERIENCE

End-to-end UX Case Study: E-commerce mobile app design

June 2021 - August 2021

- Conducted user research and analyzed data using affinity diagrams, personas, and empathy maps to derive 6 actionable insights that addressed 2 user needs and 4 pain points.
- Iteratively designed 20+ high-fidelity screens for order placement journey flow to increase order conversion rate and reduce order time by 50%.

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SKILLS

Research and Analysis: User Interviews, Market Research, Competitive Analysis, Heuristic Evaluation

Design: Wireframing, Information Architecture, User Interface Design, Interaction Design, Visual Design, Sketching

Tools: Figma, Sketch, InVision, FigJam, Miro, Zeplin, Adobe Creative Suite, Microsoft Office

Technical: Basics of HTML, CSS, SQL, JavaScript

EDUCATION

MS in Human-Computer Interaction GPA: 3.9/4.0

Expected Graduation: May 2024

Indiana University - Luddy School of Informatics, Computing, and Engineering

Indianapolis, IN, USA

• Awards: Merit Scholarship of \$9000

BE in Information Science and Engineering GPA: 7.6/10.0

August 2020

Visvesvaraya Technological University

Belagavi, Karnataka, India